

Supporting the Commissioning and Good Practice of Advocacy Resource list

Legislation and statutory guidance

[Social Services and Wellbeing \(Wales\) Act 2014](#)

[Social Services and Wellbeing \(Wales\) Act 2014 Part 2 Code of Practice
\(General Functions\)](#)

[Social Services and Wellbeing \(Wales\) Act 2014 Part 3 Code of Practice \(Assessing
the needs of individuals\)](#)

[Recording measurement of personal outcomes, Part 3 Personal Outcome Guidance:
\(Issued under the National Assessment and Eligibility Tool\)](#)

[Social Services and Wellbeing \(Wales\) Act 2014 Part 10 Code of Practice \(Advocacy\)](#)

[Phase 2 implementation of the Regulation and Inspection of Social Care \(Wales\)
Act 2016](#)

[Well-being of Future Generations \(Wales\) Act 2015](#)

[Mental Capacity and Deprivation of Liberty, Law Society](#)
(March 2017, England and Wales; draft Bill awaiting Government response)

[Regulation and Inspection of Social Care \(Wales\) Act](#) (Background information)

[Regulation and Inspection of Social Care \(Wales\) Act Film](#)

[Information and awareness pack](#) (Overview of the Regulation and Inspection of
Social Care (Wales) Act 2016 and what it means for the social care sector)

Social care policy

[Fulfilled Lives, Supportive Communities: A Strategy for Social Services in Wales over
the next decade](#)
(November 2010)

[Performance measurement framework for local authorities \(March 2017\)](#)

Commissioning

[Fulfilled Lives, Supportive Communities: Commissioning Framework Guidance and Good Practice, Welsh Assembly Government](#)

(August 2010)

[Emerging practice in outcome-based commissioning for social care](#)

(April 2015)

Population assessment

[Population assessment toolkit, Social Services Improvement Agency](#)

(March 2016)

[North Wales Population Assessment](#)

(March 2017)

[Oxfordshire Advocacy Needs Assessment \(2016\)](#)

[2015 Needs Assessment: Consumer Advocacy, City of San Francisco \(2015\)](#)

["Population Needs Assessments – Sensory Loss: What each Regional Partnership Board needs to know"](#)

Sense Cymru (2016)

Commissioning advocacy

[Co-producing a new advocacy service in Kent](#)

[Care Act 2014: commissioning independent advocacy, Social Care Institute for Excellence](#)

(England, December 2016)

[Commissioning advocacy under the Care Act: emerging good practice, Social Care Institute for Excellence](#)

(England, December 2016)

[Care Act 2014: commissioning independent advocacy self-assessment tool](#)

(England, October 2014)

[Independent Advocacy - Guide for Commissioners, Scottish Government](#)

(December 2013)

[Advocacy Action Plan 2012-13, Department of Health, Northern Ireland](#)
(June 2012)

[Review of Advocacy Services for Children and Adults in Northern Ireland, the Regulation and Quality Improvement Authority](#)
(January 2016)

[Advocacy Works! Increasing access to independent advocacy in Wrexham](#)
(June 2008)

[Two discussion papers on domiciliary care commissioning and procurement](#)
(August 2016)

Procurement

[Sell2Wales](#)

[eTendering](#)

Market management / sector development

[Market shaping toolkit: supporting local authority and SME care provider innovation and collaboration](#)
(June 2015)

Engagement and Co-production

[The Engagement Cycle, InHealth Associates](#)
(England, 2013)

[Planning, Commissioning and Co-production, Care Council for Wales](#)
(January 2017)

[Commissioning for outcomes and co-production - A practical guide for local authorities, New Economics Foundation](#)
(England, 2016)

[Introduction to the Social Services and Well-being \(Wales\) Act E-learning module, Care Council for Wales \(2016\)](#)

[Co-production: theory and practice, New Economics Foundation](#)
(England, September 2014)

[User-led co-operatives fact sheets, Care Council Wales](#)

[Accessing and Paying for Social Care in Wales: A people's perspective, Citizens Advice](#)

(June 2016)

[Citizen's Voice and Control in Social Services, Wavehill](#)

(North Wales, November 2016)

[National Development Team for Inclusion NDTi website](#)

[Advocacy; Good practice, Outcomes, Research and Models](#)

[Older People's Cancer Voices film](#)

[Society's Return on Investment in Advocacy report - OPAAL](#)

[Giving a Voice](#)

(Published by BJF and researched by the University of Salford)

[The Advocacy Charter](#)

(NDTi, September 2016)

[Reflections of an advocate, Age UK Cambridge and Peterborough and Older People's Advocacy Alliance](#)

[The Quality Performance Mark](#)

(England, Wales and Northern Ireland, 2017)

Self-advocacy

[Supporting self advocacy](#)

[Being Heard: a self-advocacy toolkit for carers, Carers Scotland \(June 2014\)](#)

Peer advocacy

[Time: Our Gift to You, Older People's Advocacy Alliance UK and Macmillan Cancer Support \(2017\)](#)

[Facing Cancer Together demonstrating the power of independent advocacy, Older People's Advocacy Alliance UK and Macmillan Cancer Support \(2016\)](#)

[Cancer, Older People and Advocacy, Older People's Advocacy Alliance UK](#)

[Older People's Advocacy Manifesto 2016, Older People's Advocacy Alliance UK](#)

[Advocacy Counts 5, Age Cymru](#)

(November 2016)

[Advocacy Commissioning Models, VoiceAbility](#)

(England, 2015)

[Care Act Cumbria](#)

(December 2016)

[Advocacy Commissioning in Tees, True Voice](#)

Non – instructed advocacy

[Non - instructed advocacy guidelines](#)

Outcomes

[Advocacy Outcomes Framework: Measuring the impact of independent advocacy](#)

(Scotland, 2014)

Professional guidelines

[Guidelines for Advocates working in Prisons, The Scottish Independent Advocacy Alliance \(2014\)](#)

Education and training

[The Care Council for Wales Information and Learning Hub](#)

[Independent Professional Advocacy Training Resource](#)

[Social Care Wales Learning Zone](#) **Login details required**

[Introduction and General Functions: training materials to support implementation of the Social Services and Well-being \(Wales\) Act 2014](#)

(December 2016)

[Assessing and meeting individual needs: training materials to support implementation of the Social Services and Well-being \(Wales\) Act 2014](#)

(February 2016)

[Safeguarding: training materials to support implementation of the Social Services and Well-being \(Wales\) Act 2014](#)

(June 2016)

Advocacy Qualifications

[City and Guilds Level 2 and Level 3 certificate and diploma in Independent Advocacy](#) (England, Wales and Northern Ireland, May 2017)

[Qualifications Wales review of Social Services qualifications, including advocacy](#) (July 2016)

Safeguarding

[Guidance on handling individual cases to protect children and adults at risk, Welsh Government](#)

(January – April 2017, closed consultation)

[Statutory Guidance and templates \(2017\)](#)

[Action on Elder Abuse Cymru](#)

Information and advice for citizens

[Social Services and Well-being \(Wales\) Act Overview and awareness: Introduction and awareness pack, Care Council Wales](#)

[Getting the help you need from Social Services: A guide to the Social Services and Well-being \(Wales\) Act 2014, Older People's Commissioner for Wales](#)

(May 2016)

[British Institute of Human Rights](#)

[Citizens Advice Bureau](#)

Age Cymru's free advice line: 08000 223 444

[Dewis Cymru](#)

Other resources

[Toolkit to support positive and preventative ways of working with older](#)

[The Social Care Institute for Excellence \(England\)](#)

[Golden Thread Advocacy Programme 'Advocacy Network' webpage](#)

[Golden Thread Advocacy Programme \(GTAP\) Frequently Asked Questions \(FAQs\) English](#) (Wales, October 2016)

[Golden Thread Advocacy Programme \(GTAP\) Frequently Asked Questions \(FAQs\) Welsh](#) (Wales, October 2016)

[Institute of Public Care at Brookes University](#)