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Caerdydd a'r Fro
Cardiff and Vale
University Health Board

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Eich cyf/Your ref:
Ein cyf/Our ref: MB-jb-05-4803
Welsh Health Telephone Network:
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Maria Battle
Chair

14 May 2015

Sarah Rochira
Older People's Commissioner for Wales
Cambrian Buildings
Mount Stuart Square
Butetown
Cardiff
CF10 5FL

Dear Sarah

A Place to Call Home? Care Home Review Report

Further to our recent telephone conversation I have pleasure in enclosing our latest action plan to address the various issues you have raised within the Residential Care Home Review. I am grateful for the advice and assistance that your office has provided in preparing the document which seeks to deliver a number of important improvements for older people.

You will see that the Plan offers a self assessment of our readiness to deliver each aspect:

- Green: denotes an action where we consider that all aspects of the requirement have been addressed;
- Amber: denotes where action has begun to address various aspects of the requirement but where additional action and/or resource will be required to complete the requirement in totality.

While I am pleased with the progress that has been made, there remains much to be done to meet all the requirements; a challenge that is even greater in this time of austerity. I am grateful to our Local Authority colleagues for working with us to complete this plan which dovetails with the work you have also asked them to undertake in relation to the Residential Care Home Review. Over the coming months, we will consider how our structures across Cardiff and the Vale of Glamorgan might be aligned to facilitate region-wide monitoring and commissioning of Care Homes. Our Integrated Health and Social Care partnership will be used as a vehicle for sustained reporting and governance of this important aspect of care.

Finally, I am pleased to note that our Director of Nursing and Director of Public Health will take a joint lead in ensuring delivery of this action plan. Operational Leads have been allocated against each task to ensure delivery of requirements on the ground.

Should you have questions on any aspect of the delivery plan, I would be pleased to discuss them with you on 029 2074 5684.

Yours sincerely



Maria Battle
Chair

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